



**Dell** has a great discount program for all Farm Credit System employees and directors, as well as loan customers and all family members, which allows you to receive great discounts on Dell computer systems.

**1) What products can I buy?**

Desktop or laptop PCs, monitors, printers, digital cameras, CD burners, scanners, Internet services, software (Microsoft Office, anti-virus & games), digital music players, digital video recorders, zip drives, firewall cards, projectors and Personal Digital Assistants (PDA's)

**2) What other manufacturer products are available besides Dell?**

Besides Dell, there are offerings from Adobe, Belkin, Canon, Epson, Iomega, Symantec, Kensington, Kodak, Lexmark, Linksys, Microsoft, NEC, Olympus, Pinnacle, and Planar.

**3) What is our discount?**

You will save 2-12% on Dell Computer Systems (hard drive, monitor, keyboard & mouse) by using our Farm Credit Member ID Number. The discount does not apply to other Dell products, such as printers, etc. There are also numerous promotions you may also take advantage of on-line.

**4) How will I know exactly what my discount will be?**

Spend \$800 or less	with a 1-2 year warranty	Discount = 2%
	with a 3-4 year warranty	Discount = 4%
Spend \$800-\$1,600	with a 1-2 year warranty	Discount = 4%
	with a 3-4 year warranty	Discount = 8%
Spend \$1,600 or more	with a 1-2 year warranty	Discount = 6%
	with a 3-4 year warranty	Discount = 12%

**5) What are my options for placing an order from Dell?**

You can place your order in two ways:

1. Go to [www.dell.com/epp/flyer](http://www.dell.com/epp/flyer) (not Dell's 'regular' website) or
2. Call 877-289-9437 (not any other Dell number)

Note: Dell recommends online shopping during the holiday season due to high call volumes.

**6) How do I identify myself as part of the Farm Credit purchase program?**

If you go to the above link on the Internet, you may or may not need to enter our Member ID. If prompted for a Member ID, enter **CS25031329** (fifth digit is a zero).

If you call the toll-free number, tell the sales rep that you are part of the program that gets a 2-12% discount. Give them our Member ID **CS25031329**.

**7) If I have a monthly promotional flyer, am I limited to the items listed on the flyer?**

No. The items listed are just a sample of the merchandise available at the on-line store.

**8) Can I customize any PC to meet my needs?**

Yes. You can choose everything you want so your PC exactly meets your specs. You'll be able to see the price any additional items will cost. Dell then builds each computer within 4-7 days and ships it to any address that you specify. You can pay extra if you need something delivered quicker than the standard 3-5 day interval.

**9) How do I determine what PC would fit my needs or the needs of the person I'm shopping for?**

The website has the option to compare PCs side-by-side, with explanations of what each PCs advantages are. For every option, whether its memory or a modem, you are given the option to click on a button called, "Help Me Choose".