



For additional assistance you may call 877-968-6788 Monday-Friday 8:00 AM-4:30 PM

Or you may e-mail RussellvilleAR@farmcredit.com

Important System Requirements Information

- Online Banking works best with the browser versions shown below. To download one of these browsers, or upgrade to a supported version click on the link provided.

Internet Explorer 7.X or 8.X	Microsoft Internet Explorer Downloads
Apple Safari 4.X (for Mac OS)	Apple Safari Downloads
Mozilla Firefox 3.5	Mozilla Firefox Downloads

Adobe Acrobat Reader is required to view documents in Online Banking, please go to <http://get.adobe.com/reader/> to start downloading the current version.

HOW TO ENROLL IN THE NEW ON-LINE BANKING SYSTEM

- Go to www.myaglender.com.
- Select the **Enroll** option just below the Online Banking midway down the screen.
- We also strongly suggest you read the required software version notice, before you begin the enrollment and verify you have the correct required versions.
- To make the enrollment easier, we suggest that you have a recent bill or statement available when you begin the enrollment process. You will need your Customer Identification Number (this is different than your loan account number) and current loan information.
- After you enroll online, you will have to wait until you receive a reply e-mail verifying your enrollment. Once you receive that verification by email, you may then log into the Online Banking program.

FIRST TIME LOG IN TO THE NEW ON-LINE BANKING SYSTEM

- Go to www.myaglender.com.
- Select the **Login** option just below the Online Banking midway down the screen.
- Enter user name and password you created in enrollment and click **Login**.
- The PVQ (Personal Verification Questions) screen displays.
- Select a question from the drop down box for challenge Questions 1 –5 and provide the corresponding answer for each.
Note: You may be required to answer one of these questions when completing future logins.
- Select and answer three security questions on the password change screen and submit.
- WELCOME TO ONLINE BANKING!**

The very first time you log in there are a few additional security steps. In the future, all you will need is your user ID and password to log into online banking. If you have any questions, you may contact us at the phone number or email listed above.