



**24-hour access  
to your account  
with Online Banking!**

Interested in accessing your account information anytime day or night? How about making your payment from the comfort of your home, at your convenience? Wouldn't it be handy to access your past statement and account information at tax time? ALL this and more is available from your personal computer! Or access from your phone with the mobile app!

Questions? Call 877-968-6788 or your local branch (Mon—Fri 8:00am—4:30pm) or visit [www.myaglender.com](http://www.myaglender.com)

Ready to sign up? **Enroll in online banking from our website** with these few easy steps:

1. Go to [myaglender.com](http://myaglender.com). Select Enroll underneath the Online Banking option midway down the screen on the left.
2. To make enrollment easier, we suggest that you have a recent bill or statement available to enroll with this security setup.
  - A. Enter your Customer Identification Number and the tax id # of the customer. (Note: Make sure you use the tax ID association with the customer shown for the customer # you entered.)
  - B. Input one of your loan numbers in the account number field and the outstanding principal balance.
  - C. Create your own user ID and password. (Note: user ID and password requirements are listed on the right side of the screen where you input your new user ID and password.)
  - D. Input email address (if not filled in already) and verify .
  - E. Input mobile phone number. (Note: this is required if you want to install the mobile app).
  - F. Read the agreement and acknowledge by clicking the E-Sign box, then press continue. Please allow approximately 20 minutes for your enrollment to complete.
3. First time you log in you will be required to set up some personal verification questions from the drop down box and provide answers. You may be required to answer these questions randomly if you want to reset your password or logging in from an unusual IP address.

Get the **Mobile App** so access your account anytime from anywhere with these quick steps:

1. Before you start..... Make sure you have enrolled in Online Banking and that your mobile number is on file.
2. Visit your app store and search Farm Credit Western Ark
3. Install the app
4. Use your online banking user ID and password to set up your mobile device.
5. Look for a text message on the mobile number you provided for the one time security access code.
6. User your same customer ID and password for instant access to your accounts on your mobile app!